

We are pleased to serve as your Association Management Company.

Please call us with any HOA related questions including automatic debit forms and architectural applications.

BOARD MEETINGS

Association Board Meetings are typically held the **2nd Thursday** of every month. The next scheduled Board Meetings are as follows:

January 14 February 11

March 11

* Please note that virtual meetings may be held due to the COVID-19 virus

*Note: General Session begins at 6:30 P.M. and the meetings are generally held at the Borchard Community Center at 190 Reino Road, Newbury Park, CA 91320.

Please plan on attending if your schedule permits, as homeowner participation is always encouraged.

Please note that Meeting dates and times are subject to change. Please refer to the community website regarding any changes.

Shred Day

The Oakridge Board is planning a day where a shredding company will come to the community to shred any sensitive materials that residents would like to get rid of. Please be on the look out for communication through the PMP Gateway with the details.

New PMP Location

PMP is excited to announce that we are growing and have recently moved into a new Thousand Oaks office. Please see the new address below



As part of PMP Management's on-going commitment to deliver the industry's most innovative services, we're excited to announce our next generation of online access, "PMP GATEWAY" This new online resource will provide residents unprecedented, 24-hour access to Association account information and functions, including but not limited to:

- Update your personal information and contact information:
- Submit maintenance service requests and track status of requests in real time;
- Communicate directly with our management team to report and follow up on CC&R/Rule violations;
- Review account history and information in real time;
- Initiate assessment payments through electronic check or ACH;
- Stay up to date on community events via the community calendar;
- Request electronic distribution of annual disclosure mailers;
- Submit architectural applications electronically and follow up on the status of submissions
- Receive electronic notifications of important community news, events and information.

You will need an e-mail login to access the new site. Call PMP customer service for the e-mail. Your login will give you exclusive access to our new, convenient online portal. Once you receive your login information, simply visit us online at www. PMP manage .com and click

the "PMP GATEWAY" icon to access our new online service resource. If you are currently signed up with PMP's ACH program to pay your assessments automatically, no action is required. However, if you utilize electronic bill pay through your financial institution, you will need to update your account number. Your new account number will be included with your next statement.

NEWSLETTER ADVERTISING

As a reminder, contractors may not put signs in front yards. If they are interested in advertising in the quarterly assessment billing, please contact PMP to reserve space. The Board has approved half page advertising in the assessment billing at the following rates:

- \$125.00 per year (4 Quarterly Billings)
- \$35.00 per individual quarter if you buy two
- \$40.00 per individual quarter

515 Marin Street, Suite 404 Thousand Oaks, CA 91360

Phone: (805) 642-2400 Fax: (661) 295-1553 Mon.-Fri. 8:00 A.M. – 5:00 P.M.

> E-mail: <u>customerserv-</u> ice@pmpmanage.com

Property Manager: Garett Guenot Find us on Facebook and "Like" us Today! www.facebook.com/pmpmanage

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PHONE NUMBERS

VC Alert: (805) 648-9283

www.readyventuracounty.org

Disaster Information (During Emergency) (805) 465-6650

www.vcemergency.com

Ventura County Public Health Division:(805) 981-5331

www.vchca.org

Animal Care and Control Services: (818)991-0071

www.animalcontrol.co.la.ca.us

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COMMUNITY ASSOCIATION ON
THE WEB!
www.oakridgenp.org.
Get regular community
updates and view the
quarterly newsletter online! Take advantage of
this wonderful community
tool!



ARCHITECTURAL APPLICATION RE-MINDER

Just a friendly reminder that homeowners are required to submit an architectural application for any proposed improvement to the outside of their property, including windows, doors, roofs, painting and landscaping. When in doubt, complete and submit an architectural application. It's better to be safe than sorry! The Oakridge Estates Community Association has the legal authority to review and approve architectural improvements prior to work commencing as set forth in the Association's binding governing documents. Architectural Applications can be found on the Association's website at www.oakridgenp.org.