

We are pleased to serve as your Association Management Company.

Please call us with any HOA related questions including automatic debit forms and architectural applications.



BOARD MEETINGS

Association Board Meetings are typically held the **2nd Thursday** of every month. The next scheduled Board Meetings are as follows:

October 8

November 12

December 10

* Please note that virtual meetings may be held due to the COVID-19 virus

*Note: General Session begins at **6:30 P.M.** and the meetings are generally held at the Borchard Community Center at 190 Reino Road, Newbury Park, CA 91320.

Please plan on attending if your schedule permits, as homeowner participation is always encouraged.

Please note that Meeting dates and times are subject to change. Please refer to the community website regarding any changes.



As part of PMP Management's on-going commitment to deliver the industry's most innovative services, we're excited to announce our next generation of online access, "PMP GATEWAY" This new online resource will provide residents unprecedented, 24-hour access to Association account information and functions, including but not limited to:

- Update your personal information and contact information;
- Submit maintenance service requests and track status of requests in real time;
- Communicate directly with our management team to report and follow up on CC&R/Rule violations;
- · Review account history and information in real time;
- Initiate assessment payments through electronic check or ACH:
- Stay up to date on community events via the community calendar;
- Request electronic distribution of annual disclosure mailers;
- Submit architectural applications electronically and follow up on the status of submissions
- Receive electronic notifications of important community news, events and information.

You will need an e-mail login to access the new site. Call PMP customer service for the e-mail. Your login will give you exclusive access to our new, convenient online portal. Once you receive your login information, simply visit us online at www. PMP manage .com and click the "PMP GATEWAY" icon to access our new online service resource. If you are currently signed up with PMP's ACH program to pay your assessments automatically, no action is required. However, if you utilize electronic bill pay through your financial institution, you will need to update your account number. Your new account number will be included with your next statement.

The Oakridge Estates Community Association HOA Board of Directors is excited to present members with the opportunity to participate in an additional drawing to win one of four \$100 VISA Gift Cards. The drawing is presented as an incentive to encourage members to agree to receive all items that would normally be mailed in a hard copy, directly to your email address. All members who are registered for electronic distribution by 10/31/2020 will be entered to win!

Your Board of Directors are always trying to find innovative ways to cut costs and keep HOA dues at a reasonable rate. In preparation of the 2021 budget, we are encouraging all to participate and help lower the cost of printing and postage. The cost of printing and postage is paid by the owners thru association dues and can be reviewed in the monthly financials and/or annual budget. In 2019, Oakridge Estates spent over \$3,500.00 in printing and postage costs. As of July 31, 2020, the community has already spent over \$6,000.00 in printing and postage due to necessary and/or unplanned mailings. By agreeing to receive communication electronically, you can help significantly reduce these costs!

To qualify for entry into the drawing, please login to Oakridgee-statesnp.com. Go to "My Contact Info", choose "General Communication Preferences", and select "Email", and/or select "Billing Communication Preference" and again, select "Email". While the Board encourages all communication to be received electronically, entry into the drawing requires agreement to receive "General Communication" documents electronically.

100 E. Thousand Oaks Blvd #220 Thousand Oaks, CA 91360

Phone: (805) 642-2400 Fax: (661) 295-1553 Mon.-Fri. 8:00 A.M. – 5:00 P.M.

E-mail: <u>customerserv-ice@pmpmanage.com</u>

Property Manager: Garett Guenot Find us on Facebook and "Like" us Today! www.facebook.com/pmpmanage

NEIGHBORHOOD WATCH
SIGN UP FOR THE NEW VIRTUAL
NEIGHBORHOOD WATCH PROGRAM . GO TO NEXTDOOR.COM
AND REGISTER TO BECOME AN
ACTIVE MEMBER!



PHONE NUMBERS

VC Alert: (805) 648-9283 www.readyventuracounty.org

Disaster Information (During Emergency) (805) 465-6650

www.vcemergency.com

Ventura County Public Health Division: (805) 981-5331

www.vchca.org

Animal Care and Control Services: (818)991-0071

www.animalcontrol.co.la.ca.us

PAYING YOUR OUARTERLY ASSESSMENTS JUST GOT A WHOLE LOT EASI-ER!!

PAY ON-LINE: Visit us on-line at www.PMPManage.com and register to pay your dues on-line.

PAY BY PHONE: To pay by phone, simply call 1-866-729-5327 Select Option #2





www.oakridgenp.org. Get regular community updates and view the quarterly newsletter online! Take advantage of this wonderful community tool!

COMMUNITY ASSOCIATION ON THE WEB!



ARCHITECTURAL APPLICATION RE-MINDER

Just a friendly reminder that homeowners are required to submit an architectural application for any proposed improvement to the outside of their property, including windows, doors, roofs, painting and landscaping. When in doubt, complete and submit an architectural application. It's better to be safe than sorry! The Oakridge Estates Community Association has the legal authority to review and approve architectural improvements prior to work commencing as set forth in the Association's binding governing documents. Architectural Applications can be found on the Association's website at www.oakridgenp.org.